



RAQ rating for actuals against targets (it is not appropriate to have targets for all indicators)	On target	Within 15% of target	More than 15% from target
Direction of travel shown between current and previous month (green indicates an improvement and amber indicates a decline)	▲	▼	

Indicators of Success

The indicators below will demonstrate change achieved

Rates are calculated using the 2023 ONS mid year population estimate 0-17 of 81,634 (Office of National Statistics) and are calculated as a rate per 10,000 children aged 0-17.

ID	Early Help and Front Door Responses - Early Help and Front Door information only	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Target	SN av	Direction of travel
1	Number of Early Help / Front Door Referrals (in month)	628	683	690	776	602	691	661	560	384	527	403	435	Monitor	N/A	▲
2	Percentage of Early Help Assessments completed within 45 working days (in month)	87.0%	85.0%	82.0%	83.0%	90.0%	73.0%	84.0%	87.4%	94.0%	99.0%	96.0%	99.0%	90.0%	N/A	▲
3	Percentage of Early Help episodes closed within the last 12 weeks who have been referred to Social Care (in month)	3.7%	4.7%	5.6%	4.2%	4.3%	3.8%	4.4%	4.2%	4.5%	3.2%	7.5%	8.8%	Below 8%	N/A	▲
4	Number of children stepped down from Child In Need to Early Help (in month)	23	26	34	16	17	29	41	18	20	9	27	31	Monitor	N/A	▲
5	Number of ChECS Contacts (in month)	1,036	687	749	900	642	865	935	747	817	933	912	1083	Monitor	N/A	▲
6	Percentage of repeat contacts where previous contact was within previous 12 months (in month)	55.5%	53.4%	53.7%	51.6%	55.2%	53.1%	53.8%	50.8%	44.5%	46.1%	45.4%	43.1%	45%	N/A	▼
7	Percentage of ChECS Contact decisions made within one working day (in month)	77.7%	86.5%	91.4%	86.7%	90.6%	95.3%	77.2%	89.6%	91.7%	93.3%	84.7%	82.1%	90.0%	N/A	▼
8a	Number of Referrals (in month)	193	170	209	248	192	214	226	181	216	223	255	272	Monitor	N/A	▲
8b	Percentage of referrals leading to 'No Further Action' (in month)	10.0%	4.7%	2.9%	4.8%	8.3%	9.8%	10.2%	2.8%	0.5%	1.8%	0.3%	0.3%	below 10%	N/A	◀ ▶
9a	Percentage of visits within 5 working days of referral (in month)	57.0%	80.8%	55.7%	57.7%	65.6%	61.8%	68.4%	58.3%	57.7%	50.8%	65.2%	55.2%	90.0%	N/A	▼
9b	Percentage of referral visits within 10 working days of referral (in month)	68.0%	86.0%	70.0%	74.0%	81.0%	75.0%	84.0%	79.0%	77.0%	74.0%	83.0%	83.0%	90.0%	N/A	◀ ▶
10	Percentage of re-referrals within previous 12 months (rolling 12 months)	23.0%	17.0%	16.0%	17.0%	18.0%	17.0%	16.0%	16.0%	16.0%	16.0%	16.0%	16.0%	below 18%	19%	◀ ▶
11	Percentage of single assessments leading to closure (in month)	25.4%	40.5%	42.1%	44.0%	42.8%	53.7%	52.5%	43.0%	42.8%	48.6%	46.9%	47.7%	45%	N/A	▲
12	Percentage of single assessments closed with outcome of Early Help	14.9%	7.9%	13.3%	11.9%	12.5%	7.8%	16.4%	13.6%	21.1%	6.9%	17.5%	12.2%	25%	N/A	▼
13	Percentage/ number of strategy discussions held within 48 hours of referral date	51.9%	78.8%	63.5%	69.4%	52.3%	71.1%	80.6%	69.6%	83.7%	67.8%	60.8%	57.8%	90.0%	N/A	▼
14	Percentage of strategy discussions with the outcome 'Section 47 enquiry required' (in month)	66.9%	68.9%	79.6%	67.9%	62.7%	59.7%	75.9%	78.5%	62.2%	68.5%	71.7%	67.3%	60%	N/A	▼
15	Percentage of authorised Section 47 Enquiries with the outcome 'Convene initial child protection conference' (in month)	43.9%	50.0%	15.2%	33.3%	20.6%	27.1%	24.4%	16.1%	21.7%	24.1%	20.0%	30.4%	35%	N/A	▲

**Narrative:**  
ID 3: There has been an increase in the % of cases closed to early help within the last 12 weeks that have been referred back into social care in March. This potentially suggests that the early help work being completed is not delivering lasting results.  
ID 5: March saw the largest number of contacts in a month to the front door in the last 12 mths. This hasn't however resulted in a significant rise in referrals which potentially suggests that partners may not be clear about thresholds.  
ID 13: There has been a further drop in the % of Strategy discussions being held within 48hrs where an immediate strategy discussion is required from referral. Again we need to ensure that this isn't putting individuals at additional risk.

ID	Robust and effective social work practice - All of CYPFS	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Target	SN av	Direction of travel
16	Rate of Children in Need (CIN) per 10,000 children (month end snapshot)	100.8r	101.8r	106.2r	112.5r	118.8r	109.4r	100.4r	106.2r	108.4r	126.4r	135.9r	134.9r	105-135	N/A	▼

17	Rate of Children subject to a Child Protection Plan (CP) per 10,000 children (month end snapshot)	34.9r	36.0r	34.1r	34.9r	35.0r	34.8r	34.3r	32.4r	30.4r	29.3r	28.9r	30.0r	34-35	38r	▲
18	Rate of Cared for Children (CIC) per 10,000 children (month end snapshot)	64.7r	64.5r	66.0r	66.4r	65.6r	68.5r	68.6r	68.6r	67.5r	67.3r	67.3r	67.4r	64-66	64r	◀ ▶
19a	Percentage of single assessments completed within 45 working days (in month)	83.1%	75.3%	63.5%	80.4%	75.3%	61.6%	74.4%	82.0%	66.5%	65.2%	76.0%	72.2%	90.0%	87%	▼
19b	Percentage of single assessments completed within 45 working days (year to date)	83.1%	79.7%	74.7%	76.2%	76.1%	72.8%	73.1%	74.0%	73.2%	72.5%	72.8%	72.7%	90.0%	87%	▼
19c	Percentage of single assessments completed within 45 working days (rolling 12 months)	82.8%	84.0%	84.3%	86.0%	85.1%	81.8%	80.2%	80.1%	78.4%	75.7%	74.0%	72.7%	90.0%	87%	▼
20	Percentage of children seen during assessment (completed in month)	98.6%	93.9%	96.6%	93.8%	98.0%	95.0%	97.80%	96.2%	99.1%	97.60%	98.2%	96.5%	95.00%	N/A	▼
21	Percentage of Initial Child Protection Conferences held within 15 working days of Strategy Discussion (in month)	80.9%	85.4%	100.0%	69.3%	76.0%	80.0%	93.9%	64.7%	66.7%	82.9%	71.4%	91.4%	90.0%	79%	▲
22	Percentage of current children subject to Repeat Child Protection Plans within 2 years (month end snapshot)	13.6%	13.4%	14.3%	13.5%	14.6%	11.3%	9.2%	9.8%	9.7%	8.4%	7.2%	8.2%	below 15%	N/A	▼
23	Percentage of children who have a closed Child Protection plan open for 2 years or more (year to date)	2.2%	1.3%	1.0%	1.5%	1.3%	2.7%	4.6%	4.1%	3.6%	3.1%	2.9%	2.7%	below 4%	4%	▼
24	Number of children with a missing episode(s) in month	52	53	61	55	56	47	59	53	49	46	44	57	below 50	N/A	▲
25	Contextual Safeguarding - Number of Current Children with an active exploitation Flag (month end snapshot)	33	32	38	41	44	43	44	47	48	53	52	51	Monitor	N/A	▼
26	Percentage of PLO (Public Law Outline) concluding within 16 weeks	50.0%	0.0%	57.1%	60.0%	28.6%	28.6%	66.7%	66.6%	40.0%	14.3%	12.5%	33.3%	90.0%	N/A	▲

#### Narrative:

ID 19a - c:Timeliness of assessment remains an ongoing concern and the outturn for 24-25 will be significantly lower that national and stat neighbour averages. Timely assessments is the first indication that individuals are having their needs addressed quickly and that plans can be put in place to support.

ID 21: There has been a significant improvement in the timeliness of Initial Child protection conferences. This means that we are getting prompt multiagency decisions on how best to support our vulnerable families.

ID 24: We have seen a rise in the the number of young people with a missing episode in March. This is sometimes seen with the lighter nights starting however we need to be confident that all reasons are understood and plans are in place where there may be increased risks.

ID	At risk of Care, Cared for and Care Experienced Children and Young People - All of CYPFS	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Target	SN av	Direction of travel
27	Number of admissions to care in month	13	15	27	22	10	29	13	26	12	23	15	20	15	N/A	▲
28	Number of discharges from care in month	26	17	19	11	16	13	13	24	20	24	13	17	Monitor	N/A	▲
29	Number of unregistered placements – Under 16 (month end snapshot)					3	2	1	2	2	3	3	4	0	N/A	▲
30	Number of unregistered placements – Age 16+ (month end snapshot)					0	2	2	2	2	2	2	1	0	N/A	▼
31	Number of residential placements (month end snapshot)	44	47	46	42	42	40	41	42	44	49	50	51	43	N/A	▲
32	Number of children subject to Police Protection Powers (PPP) who entered care in month	1	2	8	5	2	8	7	8	4	5	3	4	0	N/A	▲
33	Percentage of discharges from care to Special Guardianship Order (rolling 12 months)	12.1%	12.0%	12.9%	11.4%	11.1%	10.3%	9.0%	10.3%	10.6%	13.4%	12.9%	13.4%	13.0%	10%	▲
34	Number of Special Guardianship Orders in place													Monitor	N/A	
35a	Number of Children in "in house" foster care provision (inc Kinship )	228	227	242	239	238	246	251	249	241	239	235	233	240		▼
35b	Number of Children in IFA Placements	123	122	119	123	119	115	121	118	114	124	121	119	Monitor		▼
35c	Percentage of children placed with 'in house' foster carers (month end snapshot)	65%	65%	68%	66%	66.7%	68.1%	67.5%	67.8%	67.9%	65.8%	66.0%	66.0%	70.0%	N/A	◀ ▶
35d	Total number of Mainstream Fostering Households							74	75	73	73	73	76	Monitor	N/A	▲

35e	Total number of approved Kinship Households							65	56	56	52	48	50	Monitor	N/A	▲
35f	Total number of Fostering Households							138	131	128	124	121	125	Monitor	N/A	▲
36	Short Term Placement Stability (month end snapshot)	13.0%	12.0%	12.0%	13.1%	13.0%	13.3%	12.4%	11.5%	11.1%	11.7%	11.1%	11.5%	11.0%	N/A	▲
37	Long Term Placement Stability (month end snapshot)	64.6%	63.9%	61.5%	60.9%	61.5%	62.9%	65.3%	66.1%	67.4%	67.6%	67.6%	68.9%	70.0%	N/A	▲
38a	Percentage of Initial Health Assessment Reports completed within month where paperwork was received from CE within 5 working days of admission to care	91.0%	56.0%	54.0%	26.0%	62.5%	35.0%	30.0%	60.0%	77.8%	66.7%	27.3%	NYC	85.0%	N/A	▼
38b	Percentage of Initial Health Assessment Reports completed within month that were completed within 20 working days of admission to care	77.0%	66.7%	52.0%	50.0%	50.0%	36.0%	36.4%	60.0%	81.8%	61.9%	23.0%	NYC	85.0%	N/A	▼
39	Percentage of children in care with health checks up to date	82.0%	81.0%	83.0%	84.0%	84.0%	84.0%	83.0%	83.0%	86.0%	90.0%	92.0%	89.0%	90.0%	85%	▼
40	Percentage of children in care with dental checks up to date	71.0%	74.0%	82.0%	78.0%	75.0%	62.0%	62.0%	59.0%	57.0%	68.0%	62.0%	66.0%	80.0%	75%	▲
41	Percentage of children in care with optical checks up to date														N/A	
42	Percentage of children in care with immunisations up to date						57.0%	55.0%	54.0%	53.0%	53.0%	54.0%	54.0%	70%	N/A	◀ ▶
43	School attendance rate for children known to Social Care - statutory school age in Cheshire East schools only (month end snapshot for academic year)	previous academic year				Not reported	87%	87%	87%	86%	86%	86%	86%	89.0%	N/A	◀ ▶
44	Number of Children in Care without a School Placement - statutory school age					Not reported	5	3	3	3	5	7	8	0	N/A	▲
45	Number of Children in Care with a Current Suspension - statutory school age					Not reported	11	15	27	32	36	38	40	below 20	N/A	▲
46	Number of Children in Care with a Current Permanent Exclusion - statutory school age					Not reported	0	0	0	0	0	0	0	0	N/A	▲
47a	Percentage of Care Leavers aged 17 to 18 in Education, Employment or Training (month end snapshot)	75.0%	77.0%	76.0%	77.0%	81.0%	75.0%	70.0%	74.0%	76.0%	74.0%	69.0%	65.0%	77.0%	66%	▼
47b	Percentage of Care Leavers aged 17 to 18 in Suitable Accommodation (month end snapshot)	94.0%	94.0%	95.0%	93.0%	92.0%	93.0%	93.0%	99.0%	97.0%	97.0%	98.0%	96.0%	95.0%	87%	▼
48a	Percentage of Care Leavers aged 19 to 21 in Education, Employment or Training (month end snapshot)	58.0%	64.0%	62.0%	57.0%	56.0%	55.0%	59.0%	61.0%	66.0%	68.0%	66.0%	63.0%	60.0%	56%	▼
48b	Percentage of Care Leavers aged 19 to 21 in Suitable Accommodation (month end snapshot)	95.0%	95.0%	92.0%	88.0%	88.0%	86.0%	92.0%	95.0%	97.0%	97.0%	95.0%	96.0%	95.0%	87%	▲
Narrative: ID 29 & 30: As at the end of March the 5 unregistered placements represent 4 specialist provision inspected by CQC and notified to Ofsted, together with a hospital placement. ID 37: The long term stability have shown a slight improvement. This is important to ensure that young people are in a stable home enviroment which improves opportunities for improved education and life outcomes. ID40: There has been a slight improvement in the % of our cared for young people having receiving an upto date dental check. Again good health support is cruical for improved life chances. ID 47a: We need to be confident that we are accurately recording and supporting our 17-18 year olds about to/ just leaving care in terms of their education/ employment and providing the best opportunities possible.																
ID	Quality Assurance and Audit (safeguarding) - All of CYPFS	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Target	SN av	Direction of travel
49	Timeliness of Reviews of Child Protection Plans (month end snapshot)	93.3%	98.6%	79.1%	94.9%	86.3%	75.0%	93.4%	92.9%	97.0%	91.9%	90.0%	100.0%	90-95%		▲
50	Timeliness of Reviews of Children in Care (month end snapshot)	69.7%	79.3%	80.0%	81.5%	65.8%	63.4%	68.4%	78.0%	74.0%	77.1%	71.1%	91.3%	90-95%		▲
51	Number of Informal quality assurance practice alerts	26	11	8	5	1	3	0	1	3	7	11	2	Monitor		▼
52	Number of formal quality assurance practice alerts	4	7	5	1	0	0	1	0	1	2	1	1	Monitor		◀ ▶

53	Number of good pratice alerts	13	10	0	4	10	3	8	9	5	4	7	5	Monitor		▼	
<b>Narrative:</b> ID 49: All Child protection plan reviews were held in time which is the best possible outcome for our young people. ID 50: Likewise there was a marked improvement in the timeliness of cared for reviews.																	
ID	Quality Assurance and Audit (auditing) - All of CYPFS	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Target	SN av	Direction of travel	
54	Overall number of collaborative audits completed	Not reported due to new moderation process	6	6	12	6	6	6	6	6	6	4	14	6 per month	N/A	▲	
55	Overall percentage of audits completed within timescale		100%	100%	100%	100%	100%	100%	100%	83%	100%	83%	67% (4)	74% (14)	100%	N/A	▲
56	Overall percentage of audits graded as good or better following moderation		0%	0%	8% (1)	17% (1)	17% (1)	0%	50% (3)	17% (1)	33% (2)	25% (1)	38% (3)	80%+	N/A	▲	
57	Overall percentage of audits graded as 'does not yet meet good' following moderation		100% (5)	100% (5)	92% (11)	83% (5)	83% (5)	100% (6)	50% (3)	83% (5)	67% (4)	75% (3)	62%(5)	40.0%	N/A	▼	
58	The % of audits that were down graded at moderation		20% (2)	60% (3)	67% (8)	50% (3)	83% (5)	17% (1)	0%	0%	33% (2)	25% (1)	13% (1)	10%	N/A	▼	
59	Overall number of family help audits completed on a quarterly basis	Process commenced in quarter 2					6			7			9	11	N/A	▲	
60	Overall percentage of family help audits graded as good or better following moderation	Process commenced in quarter 2					83%			43%			43%	55%	N/A	◀ ▶	
61	Overall percentage of family help audits graded as 'does not yet meet good' following moderation	Process commenced in quarter 2					17%			57%			57%	30%	N/A	◀ ▶	
62	The % of family help audits that were down graded at moderation	Process commenced in quarter 2					0%			0%			22%	15%	N/A	▼	
63	Overall number of thematic audits completed in a month	Process commenced in quarter 2					12			NA		NA	NA	12	N/A		
64	Overall percentage of thematic audits graded as good or better following moderation	Process commenced in quarter 2					17%			NA		NA	NA	55%	N/A		
65	Overall % of thematic audits graded as does not meet good or better	Process commenced in quarter 2					83%			NA		NA	NA	30%	N/A		
66	The % of thematic audits that were down graded at moderation	Process commenced in quarter 2					8%			NA		NA	NA	15%	N/A		
67	Overall number of Multiagency audits completed	Process commenced in quarter 2					5			27				25	N/A		
<b>Narrative:</b> A total of 19 collaborative audits were allocated with 14 completed. 8 of the completed audits were moderated.																	
ID	A Stable and able workforce - All of CYPFS	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Target		Direction of travel	
68	Early Help / Targeted Support - Average Caseload													20			
69	Children's Social Work - CIN/CP Average Caseload	22	22	22	24	23	24	19	19	20	21	22	21	17		▼	
70	Children's Disability Team - Average Caseload	23	17	15	18	19	23	21	25	22	21	22	20	20		▼	
71	Cared for Children Service - Average Caseload (not inc Fostering Service))	18	17	17	17	17	17	17	17	17	17	17	16	17		▼	



72	Care Leavers - Average Caseload	14	16	14	14	14	14	14	15	14	16	16	13	18		▼
73	Unallocated cases at month open where referral is over 3 working days						9	10	1	11	1	4	6	4		▲
74	Percentage of Social Workers with more than 20 children allocated (month end snapshot)	45.3%	43.8%	45.8%	50.6%	53.8%	55.6%	36.7%	37.4%	42.4%	39.6%	48.4%	43.0%	35%		▼
75	Percentage of Case Supervisions in time – CIN/CP Teams (month end snapshot (all workers))				52.5%	40.1%	79.0%	73.0%	66.0%	59.0%	62.0%	65.0%	68.0%	95%		▲
76	Percentage of Case Supervision's in time – Cared for Team (month end snapshot (all workers))				59.0%	64.0%	64.0%	56.0%	60.0%	52.0%	58.0%	55.0%	51.0%	95%		▼
77	Percentage of Case Supervision's in time – Care Leavers Service (month end snapshot (social workers))				63.0%	57.0%	98.0%	67.0%	66.0%	43.0%	61.1%	40.0%	12.0%	95%		▼
78	Percentage of Case Supervision's in time – Care Leavers Service (month end snapshot (PA's))					67.0%	94.0%	74.0%	75.0%	69.0%	68.0%	78.0%	68.0%	95%		▼
79	Percentage of Case Supervision's in time – Children's Disability Team (month end snapshot (all workers))				86.0%	77.0%	68.0%	79.0%	70.0%	73.0%	76.0%	63.0%	61.0%	95%		▼
80	Percentage of Case Supervision's in time – Court team (month end snapshot (all workers))											34.0%	20.0%	95%		▼
81	Percentage of Foster Carer Supervision – Fostering Service (month end snapshot)						89.0%	79.6%	90.0%	82.4%	76.0%	87.2%	90.9%	95%		▲
82	Turnover rate for Social Workers (month end snapshot)	15.0%	14.4%	14.6%	21.8%	19.6%	24.7%	16.7%	18.5%	18.5%	21.1%	24.2%	25.3%	15%		▲
83	Vacancy rate for Social Workers (month end snapshot)	22.4%	28.8%	29.9%	32.2%	27.6%	28.8%	26.5%	26.5%	25.6%	23.6%	28.7%	32.0%	25%		▲
84	Sickness Average Days Lost Per FTE (Rolling Year) - CYPFS department as a whole	6.00	6.76	6.04	6.53	6.87	6.76	11.26	10.57	10.85	10.05	12.42	13.42	10		▲

**Narrative:**

ID 69-72: Average case loads have dropped possibly due to an increase in agency workers in teams. The slight reduction has also had a positive impact on ID 74 with less workers having a case load of more than 20 young people.  
ID 75-81: Supervision timeliness continues to remain variable and remains a key focus of the CSLT Performance board  
ID 82-83: There has been a further increase in both turnover and vacancy rate for Social Workers in Mar.  
ID 84: The sickness days lost reports were rebuilt in October as it was identified the reports only included episodes opened and closed in a period and excluded any ongoing absense episodes. As a result from October we are reporting a truer picture; however it is worrying that this has shown an upward trend for the last two months. It is important to note that a small number of long term sick can disproportionately impact on this.